



Behavior in an emergency

1. observe →

2. think →

3. Act



Alert

112

Fire brigade	118
Ambulance	144
Police	117
Poisoning	145
Hospital	+41 61 265 25 25

Where is the victim/the incident ?
Who is calling (name) ?
What has happened ?
When did it happen ?
How many people are affected ?
Additional dangers, hazardous materials ?
 My number to call back ?

Unfall

1. Secure the hazard area
2. Call the emergency services ☎ 144
3. First Aid
 - Stop bleeding, turn the victim on their side if unconscious
 - If unconscious and if breathing is not normal:
 - C: Heart massage (circulation)
 - A: Open the airways (airways)
 - B: Respiration (breathing)
 - D: Defibrillation
4. Brief paramedic(s)/ambulance staff
 Location(s) first aid material:



Fire

1. Call the fire brigade ☎ 118
2. Take endangered persons with you to a safe place
3. Close all windows and doors
4. Brief the fire brigade, extinguish the fire



Evacuation

1. Notify endangered persons and take them with you
2. If possible, take personal effects with you
3. Leave the building using the stairs
4. Make your way to the Assembly Point

